

TERMS & CONDITIONS:

DETAILED DESCRIPTION of GOODS / SERVICES

Anouk Werron cc and all trading entities (ANOUK WERRON cc) is a business in the Information Technology Industry focused on the marketing of computers and related products, laser and inkjet cartridges, paper and speciality products related to desktop printing.

DELIVERY POLICY:

Subject to availability of goods and receipt of payment, requests will be processed within 3 working days and delivery confirmed with an invoice number sent via e-mail.

EXCHANGES, RETURNS & REFUNDS:

Although all care will be taken to assist you with accurate information and provide you with the correct materials -

- It remains your responsibility to ensure that you have the correct product for your requirement / hardware;
- Provision of goods by ANOUK WERRON cc is subject to availability. In cases of unavailability ANOUK WERRON cc will refund the client in full, within 30 days;
- Cancellation of orders by the client with unopened packaging will attract a 10% administration fee;
- Cancellation of orders by the client with opened packaging will attract a 25% handling fee;
- No Exchanges/Returns after 7 days of receipt of goods;
- No Exchanges/Returns without Sale/Delivery Documentation and Invoice Number;
- All items returned to ANOUK WERRON cc will be for the clients cost; Faulty products that are replaced/repared under Warranty by the Distributor/Manufacturer will be returned to the client at our cost; Except for the above exception, all other costs related to shipping will be invoiced to the client at our standard courier rates – details on request.

WARRANTY:

- ANOUK WERRON cc does not warranty any product as such, but merely conveys the warranty of the distributor/manufacturer of the product; please see packaging of your product for more details;
- All actions/claims related to JetPrint products are subject to the RMA Report by the manufacturer and exchanges will only be considered if the product delivered less than 75% of its specified yield;
- Products that are damaged due to negligence, tampering, lightning, electrical surges or incorrect use/fitment will not be handled by ANOUK WERRON cc, for any claim whatsoever.

PROMOTIONS/SPECIAL OFFERS:

- Are Exempt of Errors and Omissions and subject to availability of stock;
- May change or end at the sole discretion of ANOUK WERRON cc, without notice;
- May not be used in conjunction with other Promotions / Special Offers.

PRICING & INFORMATION:

Although care will be taken to provide accurate Pricing and Information on this site –

- All information is Exempt of Errors and Omissions;
- May change at the sole discretion of ANOUK WERRON cc, without notice.

LIABILITY:

Although care will be taken to ensure the safety and security of you and your property –

- You make use of this site at your own risk;
- Any property sent to/left at ANOUK WERRON cc for Repair/Warranty claims or any other reason whatsoever, are sent/left at your own risk;
- ANOUK WERRON cc, its Members, Employees, Agents and Contractors will not be liable for any damage or loss to your person or property, caused by any reason whatsoever.

EXPORT RESTRICTION:

The offerings on this website is available to South African clients only.